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Important Information Regarding COVID-19 for Fully Insured Customers

This email is intended for producers in western Pennsylvania, central Pennsylvania, and northeastern Pennsylvania, West Virginia, and Delaware.

With COVID-19 (coronavirus) commanding the news, Highmark understands that this health and safety issue is of great concern for our clients and health plan members.

In an effort to address the spread of the coronavirus and bring peace of mind to our members, Highmark will cover COVID-19 testing at 100% when recommended by a medical professional. This means that cost-sharing (i.e. deductibles, copayments, and coinsurance) associated with physician-ordered diagnostic testing for coronavirus will be waived.

We recognize how important it is to help those affected by COVID-19, so we're making these changes effective immediately for our Fully-Insured, Medicare Advantage, and ACA members.

Our self-insured plan sponsors will be able to opt out of this program by notifying their Highmark Client Manager in writing of their intent not to seek this relief by 5 p.m. (Eastern Time) on Friday, March 13, 2020.

We look forward to assisting you in this important effort to ensure that our members have continued access to quality health care despite such challenging circumstances.



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120 Fifth Avenue Pittsburgh, PA 15222 USA